

LOTT.

gioielli

RETURN

Take your time to fit all items.

If you decide to return item (s), then you can fill in the return form in your package and send it back to us together with your item (s). We would like to receive your return within 14 days after you receive your order.

- Received a wrong or damaged item? Please contact our customer service first. Items must be returned in their original condition, packaging and with labels. It is of **utmost importance** that the sealed earring is in the plastic seal bag and the plastic seal bag is unopened.
- Unfortunately, we do not exchange items for other items.
- Fill in your return form completely.
- Save the shipping receipt of your return package until the re-fund has been processed, as a guarantee.
- Return costs will not be reimbursed.

You will receive a return confirmation as soon as your return has been processed. From that moment you will receive your money back within 5 working days.

The following should be filled in and added to your package:

Name:

Order number:

Return date:

1. Too small 2. Too big 3. Damaged 4. other expectation 5. Wrong product 6. Different

article number	Colour	Number	Return reason 1-6

If you have lost the return form, you can request a new form via contactform@lottgioielli.com.

Is your return complete? Please send the package to the following address:



LOTT. gioielli
T.A.V. afdeling Webshop
Grote Elst 66
5246 JR Rosmalen